

Customer Service Representative – Valdez, AK

Copper Valley Telecom is currently seeking an energetic individual to provide excellent customer service to members and customers. The selected applicant will become very familiar with all company products and services and will be responsible for selling those products, troubleshooting customer issues as needed, and performing various clerical and commercial duties. A strong sense of teamwork is essential for this position.

This is a full-time position, averaging 40 hours per week, complete with a full benefits package including a group health plan, 401(k) savings plan, service discounts, and retirement program. Starting wage for this position is \$23.18 per hour, with increases scheduled in accordance with the current collective bargaining agreement between CVT and the IBEW.

Please visit <u>www.cvtc.org</u> for a full job posting, job description, and application instructions. Additional details may also be found on the State of Alaska's Job Bank (<u>www.alexsys.dol.alaska.gov</u>).